



New Policies & Procedures

- Our new hours of operation are:

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| Monday | 9:00am-3:00pm |
| Tuesday | 9:00am-8:00pm |
| Wednesday | 8:00am-8:30pm |
| Thursday | 8:00am-8:30pm |
| Friday | 8:00am-8:30pm |
| Saturday | 8:00am-6:30pm |
| Sunday | 9:00am-5:00pm |
- The schedule of your Stylist has changed. We have created what we believe is the best schedule to fit our team needs as well as all of our clients. We ask for your continued patience during this new time
- Our Studio will be by appointment only
- New sanitation guidelines have been implemented for each of our team members and rest assured we will do our due diligence to responsibly operate our business in the safest way possible
- New signage will be posted throughout our Salon space. Please read and observe all signs when entering and during your visit
- Please observe 6-foot social distancing during your visit when at all possible
- Our team will be wearing clean aprons, a mask, and face shield while performing your service. This is a huge adjustment for our team and for you! Let's make the best out of a challenging situation together
- We will be offering blow dry services as always included with haircuts but we will not be offering blow dry only services at this time
- Please arrive alone. No children (unless they are scheduled for a service) and as always, no pets
- All handbags must be left in the trunk of your car. Phone and payment method only please
- We will not be hanging any personal items in our closet at this time
- Touchless Greetings & Goodbyes – We will not be shaking hands or hugging (but we still love you!)
- Beverage services will be discontinued until further notice

Booking Appointments

- A provided consent form will be required to be signed and emailed to our Studio prior to your appointment
- Zoom consultations will be required 24-48 hours before each appointment to ensure clarity is established and correct time is allotted for services

Arriving for Your Appointment & During Your Service

- When arriving for your scheduled appointment, please **STAY IN YOUR CAR** and text or call the salon at (845)535-3900 to let us know you have arrived. We will respond and inform you when we are ready to welcome you inside.
- Once you are welcomed inside, your temperature will be taken. If it is above 99 degrees, your appointment will need to be rescheduled
- After your temperature is taken, please sanitize your hands at our new sanitizing station
- You will be required to enter with and wear a behind the ear mask throughout your service

Payment

- All forms of payment will be accepted
- A 3% fee for all credit and debit cards will be applied
- Before using our ATM, please ask a team member who will sanitize the machine before and after its use. Please sanitize your hands after using the ATM
- When placing a tip in an envelope, please tape it closed, please do not lick the envelope
- A \$3 safety & sanitation fee will be applied to each visit (retail only purchases excluded)